



Who We Are:

IT business consulting is personal, so your IT partner should be too. With Charles IT, you'll always get a human on the phone to help. No lag here either –we take our response time seriously. As the Northeast's compliance expert, we also understand what your goals are, and which new technologies will get you there. Our engineers are dedicated to making sure your systems are fast, reliable and secure.

What It's Like to Work with Us:

In a world where technology is killing the human touch, Charles IT believes in creating raving fans and delivering real results by providing all levels of IT support. We help you find the right solutions that can take your business from functioning to flourishing

Who We Serve:

Our clients need an IT partner who understands highly regulated industries with high-stakes compliance needs. They also understand the value of a strategic partnership and welcome technology as an opportunity for business growth.

Core Values



Healthcare

Finance

Manufacturing

Business Services

How We Manage Compliance:

- 1 Identify the threats to your organization with compliance and security assessment services.
- 2 Determine how your internal system performs.
- 3 Conduct penetration testing to let us know how vulnerable you are to external attacks.
- 4 Review compliance requirements and provide industry-specific benchmarks for data.



Our IT Security Services:

As an MSSP, it's our business to keep your company secure. Our IT Security Services include:

- SIEM
- Endpoint Encryption
- Multifactor Authentication
- Security Awareness
- External Vulnerability Scanning
- Dark Web Monitoring

Our IT Services:

Backup and Disaster Recover: In the event of a disaster, you can quickly revive your network and get back to work.

Private Cloud: A virtual desktop, where you won't have to buy, build, or manage all your own infrastructure.

Managed VoIP Phones: A software-based telephone system installed onto your PC or server.

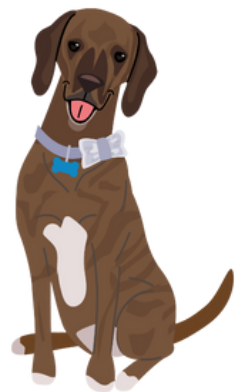
Email Solutions: Secure services like the Microsoft Office 365 suite that uses collaboration tools to boost productivity.

Our IT Support Plans:

Either of these plans allow you to choose the number of hours you need each month.

○ Charles IT Proactive Support Agreement: This plan provides regular maintenance, monitoring, and support of your IT environment. We work as an on-call resource for your internal IT staff.

○ Charles IT Unlimited Support Agreement: This is the perfect solution for businesses who never want to worry about any aspect of their IT ever again. We take care of everything for an easily budgeted, fixed monthly fee.



Exceptional Service:

From the day your agreement starts with Charles IT, we are proactively monitoring your business, reacting within minutes to any issues, and constantly pushing it forward with cutting edge security solutions. You will always know that we have your business secured, and we are there when you need us.